

NJCFS/MACS-E NEWSLETTER

INFORMATION FOR THE USERS OF THE NJCFS/MACS-E SYSTEM

June 1994

Issue 9

SYSTEM PROBLEMS

We are aware of the system availability problems that you have been experiencing lately. We would like to explain why some of these problems have occurred. There was a hardware problem at the OTIS HUB which caused the system to shut down at one point. When the system shuts down, "double batching" is required. This delays the system availability the next day.

Also, files have gotten very large and this slows down the batching process. OTIS has some ideas such as purging and consolidation to address this issue. OTIS is sensitive to the users' needs and is doing everything possible to prevent future down time.

NEW LOGON SCREEN

As you know, NJCFS has a new logon screen which provides a brief message area. Initially, implementation of this new screen was causing users to experience some problems when switching from NJCFS to MACS-E.

USER GROUP MEETINGS

Attendance at the past two User Group meetings has been overwhelming. In reviewing the sign-in sheets it has become apparent that the number of "uninvited" attendees will soon catch up to the number of "invited" attendees. When the User Group was originally formed, each department was requested to submit to OMB the name or names of who should attend. A mailing list was prepared based upon those responses. Beginning with the July meeting, only those individuals on the actual list will be admitted to the meeting.